

DELHI TRANSPORT CORPORATION  
GOVT. OF NCT OF DELHI.  
I.P.ESTATE : NEW DELHI.

No.

Dated:-

Sir,

Sealed Limited Tenders are invited from the Enterprising teams/ Corporate Sales teams of Telecom Cellular Service Providers for procurement of mobile phone connections as per details given below :-

- (A). 175 mobile connections along with hand sets and accessories having CUG facility for lock in period of two years.
- (B). 300 mobile connections (SIM only) without Hand sets having CUG facility for lock in period of two years.
- (C). 700 additional mobile connections (SIM only) with out hand sets having CUG with Existing 475 mobile connections for a short period of six months as & when needed by the Corporation. Billing charges for the same shall commence from the date of actual activation of these connections.

Separate Proposals/offers in the same tender in respect of all the three above mentioned requirements, complete in all respects i.e. monthly rental, call charges (Local & STD) charges for value added services, Roaming (National & International) hand set make & model (with brochures) etc. must reach to 'DTC Tender Cell, Room No.207, 2<sup>nd</sup> floor, Head quarters, I.P.Estate, New Delhi-110002 latest by 26.02.2010 at 1200 hrs. positively. Tenders will be opened on the same day at 1500 hrs.

Terms & Conditions and Criteria for evaluation of L-1 vendor are enclosed for ready reference.

It may please be noted that the contract shall be awarded to the vendor who has quoted the lowest rates taking into consideration the combined financial impact of all the three offers i.e. the 175 mobile connections with hand sets, 300 connections without handsets & 700 additional connections required subsequently for period of six months before the Common Wealth Games beginning Oct 2010, to avail the benefit of CUG.

Thanking you,

Yours faithfully,

Encl: as above.

(A.K.Chawla)  
Sr.Manager (Communication)

## **TERMS & CONDITIONS**

1. Tenders must be legible, clear and free from overwriting and cutting. Incomplete quotation shall be liable to be rejected summarily.
2. Mobile connections shall be provided with CUG facility. No charges shall be payable for the calls & SMS made with in this CUG.
3. The mobile phone hand set (new hand set) of “Nokia” make in the price range of minimum Rs.10,000/- 25 Nos. and Rs.6,000/- 150 Nos. with all accessories i.e. battery, battery charger, earphone, memory card & data cable etc. shall be provided by firm/service provider along with the connection. No separate charges towards the cost of hand set & accessories shall be payable to the firm.
4. Since the mobile connection shall remain for a lock-in-period of two years, the service provider shall ensure the repairs/maintenance of these hand sets and accessories supplied by them for this contract period without payment of any extra charges. Suitable system shall be developed by the vendor for satisfactory functioning of these hand sets and shall ensure timely repairs of these instrument including replacement of batteries whatsoever necessary without any additional charges.
5. Mobile phones/hand sets supplied shall be insured by the service provider against theft, damage etc. for the duration of lock in period.
6. In case of indefinite delays beyond 7 days in repair of the handsets/accessories, firm shall provide stand by Mobile phone/handsets, in lieu, as replacement for the period so that work of the Corporation may not suffer.
7. After completion of the lock in period of two years, the handsets along with the accessories shall be property of the Corporation.
8. The call charges quoted in the tender shall be on the lowest applicable to any of the existing customers and in case the same are further reduced in future then the lower rates shall be Ipso facto applicable to DTC from the same date. The service provider will give certificate on all monthly bill/call charges that the charges in bill are lowest applicable to any of their customer/customers. It may be noted in case of increase in call charges in future, during the course of contract, the quoted rates shall not be increased.
9. The number of connections may be increased or decreased at any time at the discretion of the Corporation.
10. The service provider shall submit the bill along with the detail of calls for the previous month by the 7<sup>th</sup> of every month and the Corporation shall make the payment within 30 days of receipt of the bill.
11. The payment of the bills shall be made to the Firm through Electronic Fund Transfers (EFT). The bank charges if any for the same shall be borne by the Firm.
12. TDS shall be deducted as applicable at the time of making payment of the bills. TDS Certificate will be issued after closing of financial year.
13. The Corporation reserves the right to accept or reject any offer/quotation without assigning any reasons thereof.
14. The tenderers must deposit an earnest money of Rs.50,000/- by means of cash or Demand Draft and not by any other mode of payment, payable at Syndicate Bank, New Delhi and drawn in favour of CMD, DTC, I.P.Estate, New Delhi-2  
Tenders not accompanied by the requisite earnest money are liable for summary rejection. The earnest money of successful tenderer will be converted as security deposit after placing the firm order. In case of unsuccessful tenders, Earnest Money shall be refunded after finalization of the tender. No interest will be paid on the earnest money/security deposit.

15. Rates quoted for handsets and accessories should be F.O.R. DTC,HQ, I.P.Estate, New Delhi-110002.

**Arbitration:**

16. In case of any dispute arising at any time between the parties regarding interpretation of this agreement or arising out of this agreement or as to the rights, liabilities and duties of the parties hereunder the same shall be referred to the Sole-arbitration of Chairman-cum-M.D., DTC or to an arbitrator nominated and appointed by him. No person other than a person, appointed by Chairman-cum-M.D., DTC shall act as arbitrator under provision of Arbitration and Conciliation Act-1996 or any statutory medication thereof. The award of the arbitrator or arbitrations, as the case may be, shall be final and binding on the parties. The venue for such arbitration shall be New Delhi.

Sr. Manager (Communication)

**CRITERIA FOR EVALUATION OF L-1 VENDOR IN RESPECT OF  
MOBILE CONNECTIONS WITH HAND SETS(NOKIA MAKE)**

**'A' Category**

The Comparative statement of the quotations received till the due date and time shall be prepared on the basis of:

- i) Monthly rental quoted by the bidder.
- ii) Clip charges
- iii) Activation charges
- iv) National roaming rental
- v) Global roaming rental
- vi) CUG
- vii) GPRS rental
- viii) Per minute call charges under the following categories of Local calls:
  - (a) Mobile to Mobile(Firm's own network) – 200 calls
  - (b) Mobile to Mobile (other networks) - 200 calls
  - (c) Mobile to Landline - 100 calls
- ix) Per minute call charges for STD calls under the following categories:
  - (a) Mobile to Mobile – 50 calls
  - (b) Mobile to Landline - 50 Calls
- x) SMS Charges
  - (a) Local SMS - 150 Nos.
  - (b) National SMS - 50 Nos.

**Notes:-**

- (1) As mentioned in the terms & conditions, the calls & SMS within the DTC CUG will be free of charges.
- (2) All incoming calls will be free of charges, irrespective of the origin of call.
- (3) If the quotationer offers some free calls & some free SMS within the monthly rentals, the same will be given consideration while preparing the comparative statement.
- (4) Monthly rentals and call charges should be quoted exclusive of service tax, in order to attain uniformity in evaluation of comparative statement.

**ILLUSTRATION:**

A firm "X" quotes the relevant charges as follows:-

Monthly Rental	Rs.199
CUG (Calls & SMS within group)	Free
Local call charges (per minute).	
Mobile to mobile (own network)	free
Mobile to mobile (other network)	Rs.0.50 / minute
Mobile to Land line	Rs.0.50 / minute
STD Charges	
Mobile to Mobile	Rs.0.50 / minute
Mobile to Landline	Rs.0.50 / minute
SMS charges	
Local SMS	Rs.0.50 per SMS
National SMS	Rs.0.50 per SMS

Then the value of the quote for the firm "X" will be calculated as follow:

A Monthly rental: Rs.199.00

B. Call Charges for local calls:

a)	CUG	Free (both calls& SMS)	Rs.0.00
b)	Mobile to Mobile (Own net work)	200nos. x 0	Rs.0.00
©	Mobile to Mobile (Other network)	200nos. x 0.50	Rs.100.00
d)	Mobile to Land line/WLL	100nosx0.50	Rs. 50.00
			-----
		Total	Rs.150.00

C. Call charges for STD Calls.

	Mobile to Mobile	50x0.50	Rs.25.00
	Mobile to Land line/WLL	50x0.50	Rs.25.00
			-----
		Total	Rs.50.00

D. SMS charges

	Local	150 nos.x 0.50	Rs.75.00
	National	50nos. x 0.50	Rs.25.00
			-----
		Total	Rs.100.00

Value of the Quote for firm "X" (for the purpose of preparation of comparative statement) = A + B+C+D

$$= 199+ 150+ 50+100$$

$$= Rs.499.00$$

**Note: It may please be noted that the contract shall be awarded to the vendor who has quoted the lowest rates taking into consideration the combined financial impact of all the three offers i.e. 175 Mobile Connections with Hand sets, 300 connections without hand sets & 700 additional connections, to avail the benefit of CUG.**

**CRITERIA FOR EVALUATION OF L-1 VENDOR IN RESPECT OF MOBILE CONNECTIONS WITHOUT HAND SETS**

**B' & 'C' Categories**

The Comparative statement of the quotations received till the due date and time shall be prepared on the basis of:

- xi) Monthly rental quoted by the bidder.
- xii) Clip charges
- xiii) Activation charges
- xiv) National roaming rental
- xv) Global roaming rental
- xvi) CUG
- xvii) GPRS rental
- xviii) Per minute call charges under the following categories of Local calls:
  - (d) Mobile to Mobile(Firm's own network) – 200 calls
  - (e) Mobile to Mobile (other networks) - 200 calls
  - (f) Mobile to Landline - 100 calls
- xix) Per minute call charges for STD calls under the following categories:
  - (a) Mobile to Mobile – 50 calls
  - (b) Mobile to Landline - 50 Calls
- xx) SMS Charges
  - (a) Local SMS - 150 Nos.
  - (b) National SMS - 50 Nos.

**Notes:-**

- (5) As mentioned in the terms & conditions, the calls & SMS within the DTC CUG will be free of charges.
- (6) All incoming calls will be free of charges, irrespective of the origin of call.
- (7) If the quotationer offers some free calls & some free SMS within the monthly rentals, the same will be given consideration while preparing the comparative statement.
- (8) Monthly rentals and call charges should be quoted exclusive of service tax, in order to attain uniformity in evaluation of comparative statement.

**ILLUSTRATION:**

A firm "X" quotes the relevant charges as follows:-

Monthly Rental	Rs.99
CUG (Calls & SMS within group)	Free
Local call charges (per minute).	
Mobile to mobile (own network)	free
Mobile to mobile (other network)	Rs.0.50 / minute
Mobile to Land line	Rs.0.50 / minute

**STD Charges**

Mobile to Mobile	Rs.0.50 / minute
Mobile to Landline	Rs.0.50 / minute
Local SMS	Rs.0.50 per SMS
National SMS	Rs.0.50 per SMS

Then the value of the quote for the firm "X" will be calculated as follow:

A Monthly rental: Rs.99.00

B. Call Charges for local calls:

a)	CUG	Free	Rs.0.00
b)	Mobile to Mobile (Own net work)	200nos. x 0	Rs.0.00
©	Mobile to Mobile (Other network)	200nos. x 0.50	Rs.100.00
d)	Mobile to Land line/WLL	100nosx0.50	Rs. 50.00
			-----
		Total	Rs.150.00

C. Call charges for STD Calls.

	Mobile to Mobile	50x0.50	Rs.25.00
	Mobile to Land line/WLL	50x0.50	Rs.25.00
			-----
		Total	Rs.50.00

D.SMS

	Local	150 nos.x 0.50	Rs.75.00
	National	50nos. x 0.50	Rs.25.00
			-----
		Total	Rs.100.00

Value of the Quote for firm "X" (for the purpose of preparation of comparative statement)= A + B+C+D

$$= 99+ 150+ 50+100$$

$$= \text{Rs.399.00}$$

**Note: It may please be noted that the contract shall be awarded to the vendor who has quoted the lowest rates taking into consideration the combined financial impact of all the three offers i.e. 175 Mobile Connections with Hand sets, 300 connections without hand sets & 700 additional connections, to avail the benefit of CUG.**